IN THE CLAIMS

The status of claims in the case is as follows:

1   1-9.   [Canceled]

2   10.   [Currently amended]   A system for using an on-line data

3   gathering tool for evaluating a potential client system and

4   for adapting a general procurement and accounts payable

5   application to the requirements of each of many potential

6   clients operable by third party providers and for monitoring

7   and assuring the quality of services provided by said

8   service providers, comprising:

9   a server;

10   a storage device connected to said server;

11   a plurality of terminals;

12   a communication link interconnecting said server and

13   said terminals;

14   said server (1) maintaining on said storage device, for

15   each of a plurality of customers, a database of

16   templates describing procedures for assessing,

17   preparing, developing, deploying and supporting each of

18   said applications, and (2) serving said templates to

19   members of enterprise teams and provider teams

20   operating said terminals; and

21   said server responsive to member input to said

22   templates at said terminals for coordinating, recording

23   and tracking team activities with respect to said

24   application during assessment, preparation,

25   development, deployment and support stages adapting a

26   general procurement and accounts payable application to

27   the requirements of a potential client.

1   11.   [Previously Amended] The system of claim 10, said

2   terminals being web-enabled terminals and said server

3   further serving to said terminals a panel for task creation

4   by said enterprise team and task use by said enterprise and

5   provider teams.

12-17.   [Canceled]

1   18. [Original] A process using an on-line data gathering

2   tool for evaluating a customer's general procurement and

3   accounts payable system, comprising the steps of:

4   gathering data describing requirements of said customer

5   for procurement and data describing currently used

6   tools and processes for satisfying said requirements;

7   and

8   gathering data from said customer which describes a

9   cost for future years of continuing with said currently

10   used tools and processes;

11   designing and deploying a new system including

12   alternative tools and processes satisfying said

13   requirements; and thereafter

14   auditing the operation of said new system using said

15   on-line data gathering tool to provide performance data

16   to said customer.

19. [Canceled]

1   20.   [Currently amended]   A system for <u>using an on-line data</u>

2   <u>gathering tool for</u> providing a repeatable process for

3   training, managing, certifying and educating a service

4   provider to operate a general procurement and accounts

5   payable application on behalf of a customer of an

6   enterprise, comprising:

7   a first server;

8   a storage device connected to said server;

9   a plurality of team terminals;

10

11   a second server interfacing through a firewall to an

12   operational accounting system;

13   a communication link interconnecting said first and

14   second servers and said terminals;

15   said second server being operable for serving

16   operational accounting data to said team terminals; and

17   said first server being operable for (1) maintaining a

18   database on said storage device of templates describing

19   procedures for executing said application, and (2)

20   serving said templates to team members operating said

21   terminals; said team members, responsive to said

22   templates, coordinating, recording and tracking

23   enterprise team activities with respect to said service

24   provider.

        21-22.   [Canceled]

1   23.   [Currently amended]   A computer program product or

2   computer program element for <u>using an on-line data gathering</u>

3   <u>tool for</u> providing ongoing support for a general procurement

4   and accounts payable application according to the steps of:

5   maintaining a database of templates for describing

6   procedures and collecting information for supporting an

7   operational general procurement and accounts payable

8   system; and

9   operating a plurality of web-enabled user terminals to

10   access via a server said database for receiving

11   instructions and gathering said information to

12   coordinate user education, survey and quality auditing

13   tasks by a plurality of enterprise teams implementing

14   said ongoing support for said operational general

15   procurement and accounts payable application;

16   displaying at said team terminals in a playbook summary

17   view a create a summary task selection button, a create

18   a detailed task button, a folders and views section, a

19   task title display and selection area;

20   responsive to member selection of a tasks selection

21   button presenting in said selection area a listing of

22   support stage tasks organized by categories, said

23   categories including information technology, project

24   management, and transition management;

25   responsive to member selection of said information

26   technology category, presenting in said selection area

27   a first listing of support stage tasks, said member,

28   responsive to said first listing, refining and

29   executing production support for system management;

30   responsive to member selection of said project

31   management category, presenting in said selection area

32   a second listing of support stage tasks; said member,

33   responsive to said second listing, executing post-

34   implementation quality assurance review and project

35   support review;

36   responsive to member selection of said transition

37   management category, presenting in said selection area

38   a third listing of support stage tasks; said member,

39   responsive to said third listing, providing

40   communication support, validating transition management

41   support, and performing post implementation survey

42   support; and

43   responsive to user selection of a task, presenting at

44   said team terminal a task template including data

45   fields; said user providing input to said data fields

46   of indicia selectively descriptive of said support

47   stage tasks.

48   24-26. [Canceled]

49   27. [New] A program storage device readable by a machine,

50   tangibly embodying a program of instructions executable by a

51   machine to perform a method for using an on-line data

52   gathering tool for evaluating a customer's general

53   procurement and accounts payable system, said method

54   comprising:

55   gathering data describing requirements of said customer

56   for procurement and data describing currently used

57   tools and processes for satisfying said requirements;

58   and

59   gathering data from said customer which describes a

60   cost for future years of continuing with said currently

61   used tools and processes;

62   designing and deploying a new system including

63   alternative tools and processes satisfying said

64   requirements; and thereafter

65   auditing the operation of said new system using said

66   on-line data gathering tool to provide performance data

67   to said customer.

1   28.   [New]   A system using an on-line data gathering tool

2   for evaluating a customer's general procurement and accounts

3   payable system, said method comprising:

4   means for gathering data describing requirements of

5   said customer for procurement and data describing

6   currently used tools and processes for satisfying said

7   requirements; and

8   means for gathering data from said customer which

9   describes a cost for future years of continuing with

10   said currently used tools and processes;

11   means for designing and deploying a new system

12   including alternative tools and processes satisfying

13   said requirements; and thereafter

14   means for auditing the operation of said new system

15   using said on-line data gathering tool to provide

16   performance data to said customer.

1   29.   [New]   A program storage device readable by a machine,

2   tangibly embodying a program of instructions executable by a

3   machine to perform a method using an on-line data gathering

4   tool for evaluating and on-going supporting a customer's

5   general procurement and accounts payable system, said method

6   comprising:

7   maintaining a playbook database, said playbook database

8   comprising a plurality of templates of information

9   relating to said evaluating a general procurement and

10   accounts payable system, said plurality of templates

11   being particularized for said client;

12   displaying a playbook summary view, said playbook

13   summary view comprising a folders and views section, a

14   task title display and selection area, a summary task

15   creation button, and a detailed task creation button,

16   said folders and views section including category

17   buttons relating to categories of tasks associated

18   with said evaluating and on-going supporting said

19   general procurement and accounts payable system

20   for said client, said tasks including

21   gathering data describing requirements of

22   said customer for procurement and data

23   describing currently used tools and processes

24   for satisfying said requirements; and

25   gathering data from said customer which

26   describes a cost for future years of

27   continuing with said currently used tools and

28   processes;

29   designing and deploying a new system

30   including alternative tools and processes

31   satisfying said requirements; and thereafter

32   auditing the operation of said new system

33   using said on-line data gathering tool to

34   provide performance data to said customer;

35   said task title display and selection area adapted

36   to include buttons for selecting tasks pertinent

37   to said categories of tasks,

38   said buttons for selecting tasks identifying said

39   tasks which may be so selected,

40   said buttons for selecting tasks adapted to be

41   displayed in said task title display and selection

42   area in response to a selection of a button of the

43   category buttons;

44   displaying a summary task template of said plurality of

45   templates for a selected first task of tasks identified

46   in said task title display and selection area, said

47   summary task template being displayed in response to a

48   selection of said summary task creation button, said

49   summary task template including summary parameters of

50   said selected first task; and

51   displaying a detailed task template of said plurality

52   of templates for a selected second task of tasks

53   identified in said task title display and selection

54   area, said detailed task template being displayed in

55   response to a selection of said detailed task creation

56   button, said detailed task template including detailed

57   parameters of said selected second task.

1   30.   [New]   A method using an on-line data gathering tool

2   for evaluating and on-going supporting a customer's general

3   procurement and accounts payable system, said method

4   comprising:

5   maintaining a playbook database, said playbook database

6   comprising a plurality of templates of information

7   relating to said evaluating a general procurement and

8   accounts payable system, said plurality of templates

9   being particularized for said client;

10   displaying a playbook summary view, said playbook
11   summary view comprising a folders and views section, a
12   task title display and selection area, a summary task
13   creation button, and a detailed task creation button,

14   said folders and views section including category
15   buttons relating to categories of tasks associated
16   with said evaluating and on-going supporting said
17   general procurement and accounts payable system
18   for said client, said tasks including

19   gathering data describing requirements of
20   said customer for procurement and data
21   describing currently used tools and processes
22   for satisfying said requirements; and

23   gathering data from said customer which
24   describes a cost for future years of
25   continuing with said currently used tools and
26   processes;

27   designing and deploying a new system

28   including alternative tools and processes

29   satisfying said requirements; and thereafter

30   auditing the operation of said new system

31   using said on-line data gathering tool to

32   provide performance data to said customer;

33   said task title display and selection area adapted

34   to include buttons for selecting tasks pertinent

35   to said categories of tasks,

36   said buttons for selecting tasks identifying said

37   tasks which may be so selected,

38   said buttons for selecting tasks adapted to be

39   displayed in said task title display and selection

40   area in response to a selection of a button of the

41   category buttons;

42   displaying a summary task template of said plurality of

43   templates for a selected first task of tasks identified

44   in said task title display and selection area, said

45   summary task template being displayed in response to a

46   selection of said summary task creation button, said

47   summary task template including summary parameters of

48   said selected first task; and

49   displaying a detailed task template of said plurality

50   of templates for a selected second task of tasks

51   identified in said task title display and selection

52   area, said detailed task template being displayed in

53   response to a selection of said detailed task creation

54   button, said detailed task template including detailed

55   parameters of said selected second task.